



Leadership in the Trenches

For Emergency Response Personnel



Overview: To prepare front line leaders in the requisite leadership skills and attributes necessary to successfully plan, manage, and lead in both crisis and everyday decision making situations. This course includes practical applications, experiential learning activities, interactive facilitation, and small group discussions.



Course Length: Two full days (8 hours including lunch).



Class Size & Cost: With our individualized environment and personalized approach, a minimum of 30 and maximum of 50 participates will be allowed to enroll. Cost is \$499 per person for the 2-day program.



Objectives: To learn the principles, best practices, and essential components for superior transformational leadership.

- Experience dysfunctional, silo-focused planning and implementation breakdowns within a time-sensitive, stressful environment
- Leverage the leadership competency of envisioning
- Understand the importance of innovation, creativity, and judgment
- Know the listening, communication, and connection processes during a crisis
- Analyze the role of crisis delegation and emancipation
- Understand the power of an assertive and effective leadership style
- Identify why and how leaders must sometimes be followers during crisis
- Understand 10 biggest mistakes made in crises, corrective strategies, and a model for crisis management from 9/11
- Recognize leadership power abuses, pitfalls, and how to overcome them
- Discuss transformational leadership case studies



Course Topics: The core content of this course is designed to introduce and reinforce the knowledge, skills, and attitudes necessary to become great transformational leaders including such practical and hands-on best practices as:

■ **Essential Qualities**

- Vision, Values, & Strategy
- Innovation, Creativity, & Judgment
- Listening, Communicating, & Connecting
- Team Engagement

■ **Leadership in a Crisis**

- Leading for Impact
- Assertive Leadership
- Followership

■ **Leadership in a Vacuum**

- Biggest Mistakes Leaders Make
- Avoiding Power Abuses



For more information, contact:

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